

Professional Profile

Accomplished Senior Executive qualified by over 37 years of success in distance education in higher education, K-12, and corporate organizations. Recognized as a dynamic leader with strengths in redesigning business processes, increasing online enrollments, defining continuous quality improvement, building consensus, grant writing, and creating powerful teams.

Relevant Skills

- Experienced executive leader in online education operations.
- Proven record of accomplishment growing online programs.
- Developed marketing and brand recognition for SHSU Online.
- Strong commitment to customer service.
- Excellent negotiating skills.
- Successful managing large operation and maintenance budgets.
- Grant writer and primary investigator for numerous educational projects.
- Expertise in instructional design and online pedagogy.
- Academic computing expertise in the Blackboard LMS and Banner SIS.
- Design television studios.

Professional Experience

Sam Houston State University

Huntsville, TX. April 2009 to Present

Associate Vice President for Online Education

Achievements:

- Established SHSU Online as the central office for online education in 2009.
 - Appointed Director of Online Education, Texas State University System in 2012.
 - Appointed to the Texas Higher Education Coordinating Board Learning and Technology Advisory Committee in 2012.
 - Promoted to Chief Online Education Officer, Texas State University System in 2017.
 - Ranked number one in the nation by U.S. News & World Report for SHSU Online graduate programs in criminal justice in 2017.
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- U.S. News & World Report recognized SHSU Online programs as being among the top online programs in the United States in 2012, 2013, 2014, 2015, 2016, and 2017.
- Developed 36 online graduate programs including the MBA, MPA, and Sociology M.A.
- Helped develop online doctoral programs in Instructional Technology and Developmental Education Administration.
- Created radio and television advertising campaigns for SHSU Online programs.
- SHSU Online received six Telly Awards honoring the finest film and video productions in local, regional, and cable television commercials and programs.
- Supervised the design and installation of two video production studios.
- Designed a mobile initiative for online courses.
- Facilitated the re-design and optimization of SHSU Online web pages.
- Formed a strategic partnership between SHSU Online, Huntsville Independent School District, and K-12.com to offer online education from grade 3 through doctoral degree.

Responsibilities:

- Direct a professional staff including 70 full-time employees who design, manage, operate, and maintain SHSU Online, continuing education, and correspondence courses.
 - Implement a strategic plan for SHSU Online.
 - Serve on the Strategic Enrollment Management Committee.
 - Chair the Distance Education Committee.
 - Administer a 7.1-million-dollar annual operating budget.
 - Plan and execute the development of new online programs and courses.
 - Forecast annual online enrollment growth and revenue.
 - Co-Chair the SHSU 60 x 30 TX. Committee.
 - Develop a strategic plan for online education for the Texas State University System.
 - Estimate 2020 online education goals for the Texas State University System.
 - Produce an annual online education report for the Texas State University System.
 - Initiate a memorandum of understanding (MOU) between TSUS institutions for shared services in online education.
 - Attend the Texas Higher Education Coordinating Board Learning and Technology Advisory Committee meeting.
 - Manage the Texas Higher Education Coordinating Board Grad TX Program Scholarship Grant for 2017-2020 (\$115,000).
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The University of Texas San Antonio- UTSA

San Antonio, TX. July 1994 to April 2009

Assistant Vice Provost & Director

Achievements:

- Founded the Center for Distance Education at UTSA in 1994.
- Created the Student Computing Department at UTSA in 1995.
- Developed the Academic Technology Department at UTSA in 1999.
- Wrote and acted as the Primary Investigator for seven grants from 1999 -2007.
Received over 3.2 million dollars from various funding agencies.
- Designed and built the UTSA Interactive Television Network and facilities including 25 ITV classrooms, three master control rooms, and three television studios that broadcast 150 academic courses annually.
- Served as a founding member of The University of Texas System, "UT Tele-Campus" in 1997.
- Appointed to the Executive Board of the UT System, UT Tele-Campus in 2008.
- Created the popular "College 101" and "Careers in Technology" K-12 outreach courses. These courses enrolled over 3,000 high school students at UTSA from 2000 - 2009.

Responsibilities:

- Directed a professional staff of 75 full-time and 25 part-time employees that design, manage, operate, and maintain 22 ITV classrooms, 3 television studios, 3 master control rooms, 8 computer classrooms, 4 computer labs, and 175 technology equipped classrooms.
 - Motivated the staff to provide quality service in the creative utilization of technology resources.
 - Operated a robust ITV and streaming video network capable of connecting, broadcasting, and recording university classes, programs, athletic events, and administrative meetings around the city, state, and world. The ITV network broadcasts over 150 courses annually to more than 8,500 students. Streaming video services offer over 300 courses each year and serve nearly 25,000 students. Video stream 50 athletic events annually.
 - The Center developed web and video based instruction and training using the WebCT learning management system. Over 28,000 students in 2,700 courses used WebCT
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for online courses, supplemental instruction, group work, and communication with faculty outside of the classroom.

- Managed and administered an annual operating budget in excess of 4.1 million dollars.
- Supervised two large public student computer labs, the College of Business computer lab, and seven computer classrooms on the main campus of UTSA. Managed the student-computing lab at the UTSA downtown campus along with four computer classrooms.

TI-IN Network, "America's Leader in Distance Learning".

San Antonio, TX. October 1989 to July 1994

Vice President of Television Production and Broadcast Operations

Achievements:

- Managed the Broadcast Operations Center including four channels of educational programming delivered simultaneously. Three channels broadcast live via satellite to over 1,200 High Schools in 45 states, serving approximately 8,500 students. Supervised the broadcast operation of one channel of live programming over the Jones Cable Television Network to 25 million homes in the United States.
- Facilitated the on-time delivery of fourteen hours of accredited High School courses and staff development programming six days a week.
- Conceived and executed business development strategy for broadcast operations, which resulted in \$400,000 in new revenue in 1994.
- Implemented the marketing plan to produce and sell videotape programs in the areas of education, training, product promotion, and management communications that increased revenue by \$250,000 in 1993.
- Coordinated the renovation of the master control facility and four television studios by redesigning the equipment racks, consoles, and signal routing paths to increase the efficiency and the productivity of network operations.

Responsibilities:

- Responsible for the supervision of 14 staff members in the television production and broadcast operations group including writers, producers, directors, editors, camera operators, engineers, and master control personnel.
 - Functioned as the liaison between faculty, staff and contracted presenters.
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- Managed, motivated, and organized the efforts of the production staff to include the scheduling of program assignments, remote shoots, edit suites, the development of graphics for programs, set design, lighting, and other associated production resources.
- Acted as Executive Producer for over 4,000 video segments used in live interactive distance education courses.
- Created and organized a videotape library, and a tape duplication and distribution service.
- Procured equipment and supplies as needed to guarantee broadcast quality.

Phillips Petroleum Company, Bartlesville, OK.

Bartlesville, OK. February 1980 to October 1989

Television Producer/ Director/Editor

Achievements:

- Produced, directed, and edited over 300 television programs for a wide variety of corporate clients around the world. Topics included education, training, safety, news, and corporate communications.
- Successfully developed a video communications strategy that prioritized the programs produced based on the projects that saved the most time, money, and travel expense for the company.
- Worked to deliver programs on time to meet or exceed the customer's needs without ever exceeding the defined budget for the program.
- Developed a video library database.
- Nominated for an International Television Association award.

Responsibilities:

- All phases of production planning.
 - Develop program concepts from client requests.
 - Script writing.
 - Develop storyboards.
 - Select and hire actors and voice over talent.
 - Directed productions in the studio and on location.
 - Edited all programs.
 - Produced the monthly "Inside Philips" News Program.
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Education

University of New England

Portland, ME.

Doctor of Education, Educational Leadership

Dissertation:

Best Practices in Online Pedagogy: A Pearson Correlation Analysis Between Teaching Evaluation Scores and Transactional Distance Scores in Online Graduate Courses.

American Public University

Charlestown, WV.

Master of Public Administration

Western Michigan University

Kalamazoo, MI.

Bachelor of Science

Instructional Television

Grants Awarded

San Antonio Southside Independent School District (SISD) Grant:

\$150,000 Awarded 12-10-07.

This grant enabled the development of a Web portal to offer online course content to SISD students. The project included the development of SAT and ACT test-preparation courses, high school algebra and College 101, an introduction to college course designed to close the gaps in minority participation in higher education. Bill Angrove, Assistant Vice Provost & Director of the Center for Distance Learning and Academic Technology was the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Telecommunications Infrastructure Fund (TIF) Board HE4 Grant:

\$405,556.00 Awarded 8-15-02.

This grant connects MacArthur, Sam Houston, and Fox Tech High Schools to the UTSA Interactive Video Network. The Center will develop an "Introduction to Technology" course for educating high school students about information technology careers and the skills employers are looking for in the 21st Century. Bill Angrove, Assistant Vice Provost & Director of the Center for Distance Learning and Academic Technology was the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Technology Opportunity Program:

\$880,000 Awarded 10-01-01.

The San Antonio Life-Long Learning Online Network (SALLON) creates an e-learning network to deliver lifelong learning and skills development courses to underserved populations in the San Antonio region. Bill Angrove, Director of Distance Learning and Academic Technology was the Project Director of the grant.

Telecommunications Infrastructure Fund (TIF) Board HE3 Grant:

\$488,884.00 Awarded 8-31-01.

Distance Learning Grant connected UTSA to Brooks Air Force Base for distance education programs. Bill Angrove was the Project Director of the grant, the Primary Investigator (PI), and the author of the grant proposal.

Telecommunications Infrastructure Fund (TIF) Board DI4 Grant:

\$950,000 Awarded 6-01-01.

Distance Learning Grant connected UTSA to 10 San Antonio area K-12 schools to deliver the "Introduction to College Course" developed by Bill Angrove who was the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Telecommunications Infrastructure Fund (TIF) Board HE2 Grant:

\$400,000.00 Awarded 7-01-99.

The grant connected the university to 50 schools throughout the region via T1 lines. Bill Angrove was the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

North East Independent School District Grant:

\$60,000.00 Awarded 6-01-97.

This grant funded a distance-learning Pilot project between UTSA and Roosevelt High School to teach EGR 1301 "Introduction to Engineering" to high school students via the UTSA Interactive Video Network. Bill Angrove was the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Publications

Angrove, W.L. (2001). Distance Education Partnerships in South Texas. Edu-Texas 2001 conference, a regional conference of EDUCAUSE. San Antonio, TX, February 23.

Levitt, S. R., Howe, R. S., & Angrove, W. L. (2000). Using New Technology to Provide Access and Match Engineering Education to the Needs of Business. 3rd Working Conference on Engineering Education for the 21st Century, Sheffield, England, April 17.

Wadsworth, R., Howe, R., Levitt, S., Angrove, B., & Hudson, F. (1995). Re-Engineering Engineering Education via San Antonio and South Texas Projects. Presentation at the Fourth World Conference on Engineering Education, St. Paul, MN, October 16.

Wadsworth, R., Howe, R. Hudson, F., Angrove, B. & Levitt, S. (1995). The San Antonio and South Texas Connections: Distance Education Projects. Paper presented at the Annual Conference of the American Society for Engineering Education Gulf Southwest Section, Beaumont, TX, March 30.

Presentations

Navigating the distance education landscape in 2017 and beyond.

J. Newbold, W. Angrove - INTED2017 Proceedings, Valencia, Spain. March 6-8, 2017.

Teaching in the Online Classroom. INACOL Symposium Palm Springs, CA. November 7, 2014.

SHSU Online: Distance Education Delivery Methodologies. Southwest Business Deans Regional Conference Myrtle Beach, South Carolina, July 14, 2013.

SHSU Online: College Partnerships at Work. Texas Humanities and Social Science Deans Conference Huntsville, Texas, February 1, 2013.

Video for Distance Learning & Classroom Training. Streaming Media West San Jose, CA. November 2, 2006.

Increasing Technology Utilization: Closing the Distance to College Entrance. 8th Annual UT System Information Technology & Distance Education Conference (ITDE) Edinburg, TX. May 16, 2002.

Introduction to College: The UTSA TIF Discovery Grant Project. Texas Association of Special Student Service Programs (TASSSP) Houston, TX. March 4, 2002.

Distance Education Partnerships in South Texas. Edu-cause Texas 2001, a regional conference of EDUCAUSE. San Antonio, TX. February 22, 2001.

Using New Technology to Provide Access and Match Engineering Education to the Needs of Business. 3rd Working Conference on Engineering Education for the 21st Century, Sheffield, England. April 17, 2000. Bill Angrove, Dr. Steve Levitt.

Distance Learning at the University of Texas San Antonio. University of Texas Board of Regents Annual Meeting. San Antonio, TX. April 04, 2000.

UTSA Directions in Distance Learning. Technological Directions in Music Learning Conference 2000. San Antonio, TX. January 27, 2000.

The Future of Distance Learning. Keynote Speaker TASSCUBO, Texas Association of College and University Business Officers. Corpus Christi, TX. July 17, 1996.

Prepare Now for the Future of Distance Learning. Keynote Speaker University of Texas Arlington, Internal Conference on Distance Education. Arlington, TX. January 26, 1996.
